

Notice to All Accredited Repair Shops

Paintless Dent Repair (PDR) – Update

Date published: November 1, 2023

The Paintless Dent Repair Estimating Standards (ES) on [MPI Partners](#) have been updated to increase estimating efficiency and enhance clarity.

- [Paintless Dent Repair \(PDR\)](#)
 - The information from the previous **PDR Hail** and **PDR Non-Hail** standards have been combined into this single standard.
 - The non-hail allowances have been updated and are now based on the measured size of the damage.
 - The highest ranges of the MPI hail matrix have been extended to include ranges above 300 dents.
 - Note - The MPI Hail calculator has been removed from MPI Partners and the Mitchell PDR Calculator will be updated in February 2025 to align with the extended matrix.
- [Paintless Dent Repair \(PDR\) Oversized Dent Photo Requirements](#)
 - Will be updated in November to further clarify photo requirements.

Claims in Progress

Quotes for dent counts over 300 that were approved prior to November 1 are not required to be updated to align with the extended matrix. All new estimates and supplements submitted on, or after November 1 must follow the updated rules in the estimating standard.

The standard is identified with: ***draft for 30 days**

Refer to the **Revision History** section for a summary of the updates.

Please email partners@mpi.mb.ca if you have any questions about this notice.